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**EAS** and **ECC** calling area maps for *Wittenberg* and *Elderon* located in front of their respective local white listings sections

## CIRRINITY

104 West Walker Street Wittenberg, Wisconsin 54499 715-253-2111

## **OFFICE HOURS**

8:00 a.m. to 5:00 p.m. Monday thru Friday

# **Doing Business With Us**

# Wittenberg Elderon

#### BILLS CAN BE PAID IN PERSON AT THE WITTENBERG BUSINESS OFFICE

104 W. Walker St. Wittenberg, WI 54499

Office hours: 8:00 a.m. to 5:00 p.m. Monday thru Friday 24 Hour Depository Box Located at the Wittenberg Business Office

# AUTHORIZED PAYMENT AGENCIES

Elderon . . . .

PAYMENT BY MAIL: Please make check payable to Cirrinity and mail in the return envelope received with your telephone bill. Be sure to enclose the "Remittance Copy" with your remittance.

#### TO CALL AN EXTENSION ON YOUR LINE

Please dial your own telephone number, when you hear a recording, hang up the telephone. The telephone will ring and when answered at another telephone extension, the ringing will stop. At this point, answer your phone and begin conversation. The first person to answer the call will hear a recording, this will mean that person has answered the call on their own line.

#### USE OF RESIDENCE TELEPHONES FOR BUSINESS PURPOSES

Residence Telephones are installed with the understanding that they will be used for normal, social or domestic purposes. A Residence Telephone will be changed to business service if used primarily or substantially for business purposes, or if the residence telephone number is advertised in connection with the sale of products or services, and the subscriber has no business service elsewhere within our system.

#### DISCONNECTION NOTICE

Written notices are mailed at least five calendar days before we disconnect service. At that time, we will also notify the County Department of Health and Social Services for residence customers who have requested this in writing. We will not send a notice to the Department unless we receive a request from the customer or a responsible party.

#### ERRORS IN THE DIRECTORY

No liability shall attach to or be assumed by the Company for any errors or omissions in the compiling, printing or distribution of its directories. In order that the directory records may contain correct listings at all times, please check your listing in the directory. If it is incorrect in any way, please call the business office so that it can be corrected in the next issue.

#### OFFICE HOURS IN WITTENBERG

**Veterans Administration** representative is at the Wittenberg Community Center every third Thursday of each month from 10 a.m. to 2 p.m. Call ahead for appointment. 715-526-9183

W.I.C. representative is at the Wittenberg Community Center every third Monday and Tuesday.

#### TELEPHONE COURTESY

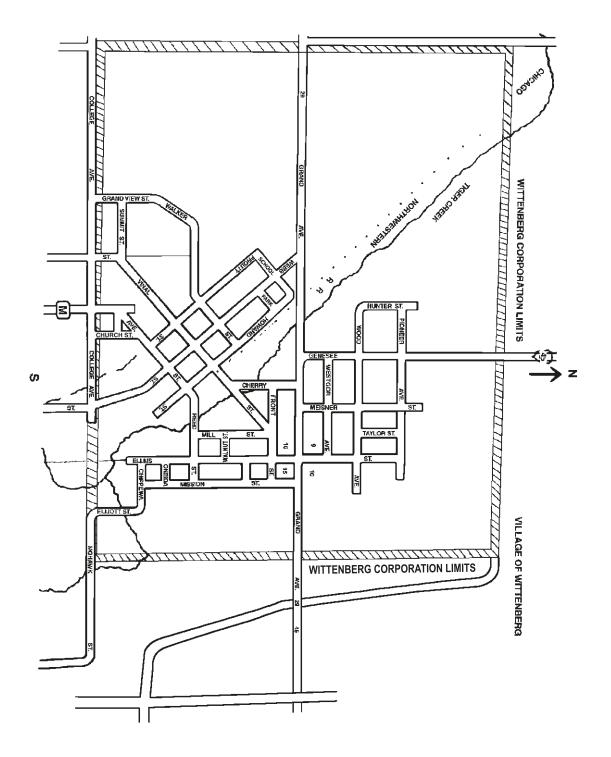
IT IS DANGEROUS TO USE YOUR PHONE DURING ELECTRICAL STORMS. Only urgent calls should be attempted. The company will not be liable for any risk you might take in using your telephone.

DO NOT ALLOW SMALL CHILDREN to play with the telephone.

DO NOT USE PROFANE OR OBSCENE LANGUAGE over the telephone.

ALL TOLL MESSAGES ARE CHARGED TO THE PHONE WHERE THEY ORIGINATE and the subscriber is responsible and must pay for all such messages.





# Area Code And LATA Maps

# Wisconsin Area Codes



# Wisconsin LATA MAP

#### LATA

The geographic area within which Ameritech carries long distance calls is known as LATA (Local Access Transport Area). We also provide you with access to other long distance companies that will carry your calls from your LATA to other LATAs, both in Wisconsin and in other states. You will continue to dial all long distance calls exactly as you always have. The only change will be in how you are billed for each call. When you place a call to another LATA, the rates of another long distance carrier will apply to the call. Some carriers may elect to have Cirrinity bill you for their services, while others may bill you directly. LA-TAs do not affect local calling areas.





# Local Access Transport Area (LATA)

The following is a listing of cities organized by LATA

#### NORTHWEST WISCONSIN

Alma Center Almena Amery Arkansaw Ashland Augusta Baldwin Balsam Lake Rames Barron Bay City Bayfield Bennett Benoit Birchwood Black River Falls Bloomer Boyceville Boyd Bruce Butternut Cable Cadott Cameron Canton Centuria Chetek

Chippewa Falls Clayton Clear Lake Clegham Colfax Cornell Comucopia Cumberland Cushing Dairyland Dallas Danburv Deer Park Downsville Dresser Drummond Durand Eagle Point Eau Claire Eau Galle Eleva Elk Lake Elk Mound Fllsworth Elmwood Exeland Fairchild

Fall Creek Falun Fox Creek Frederic Gilman Gilmanton Glen Flora Glenwood Citv Glidden Gordon Grandview Grantsburg Hager City Hammond Hawkins Havward Hixton Holcombe Houlton Hudson Hurley Independence Iron River Jim Falls Jump River Kennan Knapp

La Pointe Ladysmith Lake Nebagamon I ewis Long Lake Luck Maiden Rock Maple Marengo Mason Mellen Menomonie Merrillan Milltown Minong Mondovi Namekagon Lake Nelson New Auburn New Richmond Northfield Osceola Osseo Park Falls Pepi Phillips **Pigeon Falls** 

Pleasantville Plum Citv Poplar Port Wing Prairie Farm Prentice Prescott Radisson Rice Lake Ridgeland **River Falls** Roberts Rock Falls St. Croix Falls Sand Creek Sarona Saxon Sheldon Shell Lake Siren Solon Springs Somerset Soo Lake Spider Lake Spooner Spring Lake Spring Valley

Springbrook Stanley Star Prairie Stone Lake Strum Superior Taylor Thorp Trade Lake Turtle Lake Washburn Webb Lake Weverhauser Wheeler Whitehall Winter Woodville

# NORTHEAST WISCONSIN

Abrams Algoma Almond Amberg Amherst Antigo Appleton Argonne Athens Auburndale **Bailevs Harbor** Bear Creek Berlin Birnamwood Black Creek Bonduel **Boulder Junction** Bowler Brantwood Brussels Casco Cecil Chili City Point Clintonville Colby Coleman Coloma

Crandon Crescent Lake Crivitz Denmark De Pere Dorchester Eagle River Edgar Egg Harbor Flcho Elderon Forestville Fremont Gillet Gleason Granton Green Bay Green Lake Greenwood Gresham Hancock Harmonv Hatley Hortonville lola Jacksonport Junction City Kaukauna

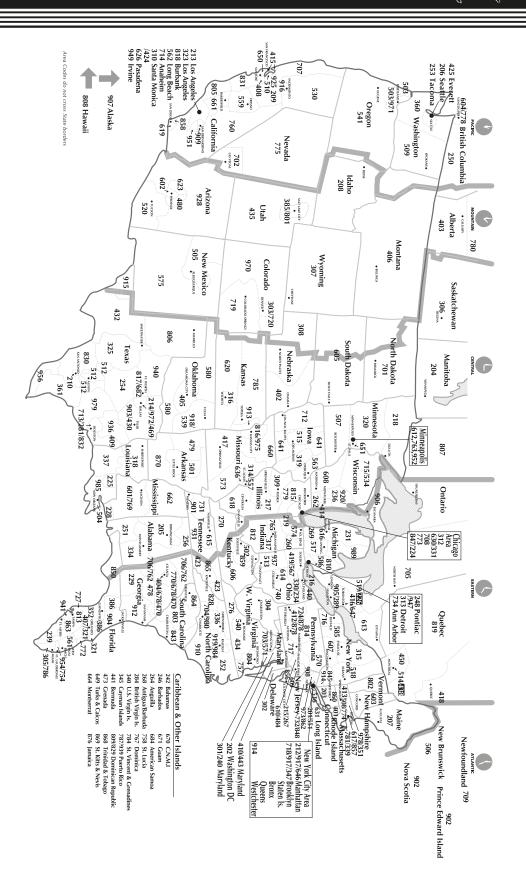
Keshena Kewaunee Krakow Lac du Flambeau Lake Tomahawk I akewood Land O' Lakes I aona Larsen Lena Lindsey Little Chute Little Sturgeon Loval Luxemburg Manawa Manitowish Waters Marathon Marinette Marion Marshfield Mattoon Medford Mercer Merrill Mill Center Minodqua Mosinee

Neenah Neillsville Nekoosa Nelsonville Neopit Neshkoro New Franken New London Nichols Oconto Oconto Falls Ogdensburg Ogema Omro Oneida Oshkosh Owen Pelican Lake Perkinstown Peshtigo Phelps Pickerel Pittsville Plainfield Polonia Port Edwards Poy Sippi Prewque Isle

Princeton Pulaski Readfield Redgranite Rhinelander Rib Lake Ripon Rosholt Rudolph Sayner Scandinavia Seymour Shawano Sherwood Shiocton Sister Bav Spencer Springstead Stetsonville Stevens Point Stockbridge Stratford Sturgeon Bay Sugar Camp Suring Three Lakes Tigerton Tomahawk

Twin Bridge Van Dyne Vesper Wabeno Washington Island Waupaca Wausau Wausaukee Wautoma Wavside Weyauwega White Lake Wild Rose Winneconne Wisconsin Rapids Wittenberg Wrightstown

# Area Codes US, Canada & The Caribbean



## **Area Codes**

Ft. Lauderdale . . . 754, 954

 Ft. Myers
 239

 Jacksonville
 904

 Key West
 305, 786

 Miami
 205

									57
PLACE	AREA CODE	PLACE	AREA CODE	PLACE	AREA CODE	PLACE	AREA CODE	PLACE	AREA CODE
ALABAMA	(AL)	Orlando	321, 407	Grand Rapi	ids 616	OHIO (OH)		WEST VIRG	INIA (WV)
Athens		Titusville		Lansing	517	Akron	234, 330		3 304
	1		Beach 561					WISCONSIN	i (WI)
			en		<i>N</i> arie		283, 513 216, 440		
ALASKA (A		GEORGIA Atlanta 40	( <b>GA)</b> 4, 470, 678, 770	MINNESOT			380, 614	Fau Claire	
						Dayton	937		a
ARIZONA (		Augusta	706,762		n 952				608
Phoenix	480, 602, 623						419, 567		
		HAWAII (HI					234, 330	1	
			s 808		s. 612, 763, 952	OKLAHOM	A (OK)	All Locations	( <b>VV Y)</b> 5
ARKANSA		IDAHO (ID)	s 208	Rochester	507				
		ILLINOIS (I		St. Paul	651		ity 405	WIDE AREA	TEL. SERV.
	501		<b>L)</b> 331, 630	MISSISSIP				All Locatio	
Pine Bluff		Bloomingto	n			OREGON (	אנא <b>ר)</b> 	. 800, 855	5, 866, 877, 888
CALIFORN			618		601, 769 662		503, 971		
			312, 708, 773	MISSOURI		PENNSYLV		CANADA	
	np		eights 708 		(NIC) ( 816, 957	Allentown	. 484, 610, 835	Alberta	402
	661				ity		814		
	s 310, 323		779, 815		314, 557		814 . 215, 267, 484	British Colu	
									inster 604
	619	INDIANA (I		MONTANA			412, 878	Vancouver.	604, 778
	707				a (NE)		. 484, 610, 835	Victoria	
		Gary		NEBRASK Chadron	A (NE) 			Manitoba	004
			s 317			RHODE ISL			s 204
	1 310, 562				id 308		s 401	New Brunsy	<b>NICK</b> 8 506
Los Angeles	s 213, 323	IOWA (IA)					ROLINA (SC)		
	562, 818		ds					All Locations	8 709
	ngeles 310	Council Blu	ffs 712				803	Nova Scotia	
	831				e 308	· ·	h 843		s
Oakland	510		s 515 563			SOUTH DA		Ontario	
			641				S 605		226, 519
	626 530	Sioux City	712			TENNESSE Chattanooga	<b>E (IN)</b> a 423		s 289, 905
	<b>b</b>	KANSAS (		NEVADA (N	VV)				arie 705
	619, 858			Las Vegas					/ 807
	sco 415, 650		620 620				615		416, 647
	650	Garden City	/ 620		PSHIRE (NH)	TEXAS (TX)		Quebec	438, 514
	415		/ 816, 913		is 603		512, 737		
			h 913 	Ashury Par	<b>6EY (NJ)</b> k732,848	Beaumont .	409		418
	ca				201, 551			, s	613
Van Nuys	818	Wichita		Newark	862, 973	Dallas	sti 361 . 214, 469, 972	Saskatchew	
	805	KENTUCK			862, 973			1	s 306
COLORAD								BERMUDA & THE CAI	RIBBEAN
Alamosa Boulder		LOUISVINE		NEW MEXI	CO (NM) ie		682, 817 409		5 441, 809
Colorado Sr	prings 719		ie 225				. 281, 713, 832	MEXICO	
Denver			is 504	NEW YOR		Paris	903		903
					518		210, 830		
		MAINE (ME					s 940		
			s 207		City212, 646, 917	UTAH (UT)		PUERTO RI	
CONNECTI	CUT (CT)	MARYLANI Baltimoro	<b>D (MD)</b> 410, 443, 667		347, 718, 917		ty 385, 801		5 787, 939
	860, 959		240, 301	Manhattar	n. 212, 646, 917	VERMONT	(VT)	SAMOA	685
	203, 475		USETTS (MA)		347, 718, 917	All Locations	8 802	VIRGIN ISL	ANDS
DELAWARI			8, 774, 617, 857		and 347, 718 917	VIRGINIA (\			3
	s 302		508, 774				571, 703	MISCELLAN	
DISTRICT O	-		617, 857 978	Schenectac	ly 518				nergency 911
								Government	
FLORIDA (I		Quincy	617, 857		s	WASHINGT			
Avon Park .					ROLINA (NC)	Aberdeen			
					) 704, 980 )				
	ale 754, 954	MICHIGAN			919, 984				

 Raleigh
 919, 984

 Wilmington
 910

Winston-Salem ..... 336

NORTH DAKOTA (ND)

MICHIGAN (MI)

Tacoma .....

Yakima.....

206

509

253

509





# How To Dial Most International Calls

#### **Dialing Instructions**

International calling is more convenient today than ever before. Calls can now be dialed to many overseas countries by customers throughout the United States. The following instructions are for placing international calls.

#### Station-to-Station Calls

To dial international calls, dial in sequence:

- 1. The International Access Code 011.
- The Country Code a two or three digit number.
- 3. The City Code a one-to-five-digit number.
- 4. The local telephone number.
- 5. The "#" button where telephone is equipped with Touch-Tone dialing.

#### For Example:

To place a dialed station call to Frankfurt, Germany, you would dial:

Internationa Access Cod		Country Code		City Code	
011	+	49	+	69	
+ Loc	one +	Tc	Button if buch-Tone dialing*		

\*Touch-Tone dialing saves additional time by using this step.

Dial the International Access Code (011 or 01) without pausing between digits. If you hesitate 3 seconds or more after dialing "0", you'll get your local operator.

#### **Operator-Assisted Calls**

To dial person-to-person, collect\*, Calling Card and billed to a third number international calls, follow the dialing instructions given above but use **"01"** for the International Access Code. After the call is dialed, the Operator will come on the line to ask for information such as the name of the person you are calling or your Calling Card number.

After dialing any international call, allow at least 45 seconds for the ring to start.

\*Certain countries will not accept collect calls.

# Additional Assistance or Information

Dial "0" (Operator) if you need assistance:

- 1. To obtain a telephone number you don't know
- 2. To obtain City Codes not listed in this directory
- 3. For help in completing a call
- **4.** For credit on a call on which you had difficulty, e.g., reached a wrong number

Signals (ringing, number busy, etc.) in other countries often differ from those in the United States.

#### To Place a Call to the Bahamas, Bermuda, Canada, Puerto Rico and the Virgin Islands

Calls to these points and most other Caribbean points can be dialed in the same manner as long distance calls within the United States. Simply dial "1" plus the appropriate Area Code and the local number. Calls to international points are subject to international rates.

#### International Dialing for Mexico

The Mexico Country Code (52) will be followed by the 10-digit number. For those locations with new 2-digit area codes (Mexico City, Guadalajara, Monterrey), the new codes will be placed in front of the current 8-digit local number. For locations with new 3-digit area codes, the first digit of the current 8-digit local number will be removed and the new 3-digit area code will be added to the shortened 7-digit local number.

#### Ex.: Prefix + Country Code + Area Code + Local #

- Mexico City: Dial 011 + 52 + 55 + 5XXX-XXXX.
- Guadalajara: Dial 011 + 52 + 33 + 5XXX-XXXX.
- Monterrey: Dial 011 + 52 + 81 + 5XXX-XXXX.
- Rest of Mexico: Dial 011 + 52 + 744 + 848-XXXX.

# **Country and City Codes**

Bold number following Country name is Country Code; Bold number following City name is Routing Code; Number under "TD" is Time Difference. Dial (0) Operator for additional Country/City listings. \*City Codes not required; \*\*Do not dial the "011" when calling from North America.

TD . **+7** 

+14

. +9

+13

. +7

. +9

. +9

. +9

+10

. +6

. +3

. +7

. +2

+12 . +9 . +8

. +8

TD	TD	TD	TD	
Algeria *213 +7	Egypt 20 +8 Alexandria 3	Israel 972 +8 Haifa 4	New Zealand 64+18	Switzerland 41 Berne 31
American Samoa *6845	Cairo 2 El Salvador	Jerusalem <b>2</b> Tel Aviv <b>3</b>	Auckland <b>9</b> Wellington <b>4</b>	Geneva 22 Zurich 1
Argentina 54 +3 Buenos Aires 11 Cordoba 51	5030 Ethiopia 251+9	Italy 39+7 Milan 2 Naples 81	Nicaragua 505 0 Managua 2	<b>Taiwan 886</b> Taipei <b>2</b>
Aruba 297 +1	Addis Ababa 1	Rome 6 Venice 41	Nigeria 234 +7 Lagos 1	Tanzania 255 Dar Es Salaam 51
All Points 8 Australia 61 +16	Fiji Islands *679+18	Ivory Coast *225+6	Norway *47 +7	Thailand 66
Canberra 2 Melbourne 3 Sydney 2	Finland 358+8 Helsinki 9	Japan 81+15 Hiroshima 82	Pakistan 92 +11 Islamabad 51 Karachi 21	Tunisia 216
Austria 43 +7 Graz 316	France 33 +7 Lyon 72-78 Marseille 91	Kobe <b>78</b> Osaka <b>66</b> Tokyo <b>3</b>	Panama *507 +1	Turkey 90
Innsbruck <b>5122</b> Vienna <b>1</b>	Paris 1	Yokohama 45	Paraguay 595 +3 Asuncion 21	Istanbul 212/216
Bahrain *973 +9	French Polynesia (Tahiti)*6894	Jordan 962 Amman 6	Peru 51 +1 Lima 1	Kampala <b>41</b>
Bangladesh 880+8 Dhaka 2	Germany 49+7 Berlin 30 Bonn 228	Kenya 254 +9 Mombasa 11 Nairobi 2	Philippines 63 +14 Cebu 32	Ukraine 380 Kiev 44
Belgium 32 +7 Antwerp 3 Brussels 2	Dresden <b>351</b> Frankfurt (East) <b>33</b> Frankfurt (West) <b>69</b> Hamburg <b>40</b>	Korea, South 82+15	Manila 2 Poland 48 +7 Krakow 12	United Arab Emirates 971 Abu Dhabi 2 Dubai 4
Belize 5010 Belize City 2	Leipzig 341 Munich 89	Pusan 51 Seoul 2	Warsaw 22 Portugal 351+6	United Kingdom
Bolivia 591 +2 La Paz 2	Greece 30 +8 Athens 1 Salonika 31	Kuwait *965 +9 Laos 856 +13	Lisbon 1 Qatar *974+10	Belfast (N. Ireland) <b>1232</b> Cardiff
Brazil 55 +3 Brasilia 61	Guam **671 +16	Libya 218+8 Benghazi 61	Romania 40 +8 Bucharest 1	(Wales) <b>1222</b> Edinburgh (Scotland) <b>131</b>
Rio de Janeiro <b>21</b> Sao Paulo <b>11</b>	Guatemala 5020 Guatemala City 2 All Others 9	Tripoli 21 Liechtenstein	Russia 7 +9 Moscow 095	Liverpool (England) <b>151</b> London (England)
Bulgaria 359 +7 Sofia 2	Guyana 592 +3 Georgetown 2	423+7 Luxembourg	Saudi Arabia 966 +9	Inner <b>171</b> Outer <b>181</b>
Canada (See area codes page)	Haiti *509+1	*352+7 Malaysia 60+14	Dhahran <b>3</b> Jeddah <b>2</b> Makkah (Mecca) <b>2</b>	Uruguay 598 Montevideo 2
Chile 56+3 Santiago 2	Honduras *504 0 Hong Kong	Kuala Lumpur 3 Mexico 520	Riyadh 1 Senegal *221+6	Vatican City 39 All Points 6
China 86 +13	852 +14	Acapulco <b>744</b> Cancun <b>998</b> Mexico City <b>55</b>	Singapore *65 +14	Venezuela 58 Caracas 2
Beijing <b>1</b> Shanghai <b>21</b>	Hungary 36+7 Budapest 1	Puerto Vallarta <b>322</b> Tijuana <b>664</b>	Slovakia 421+7	Maracaibo 61 Vietnam 84
Colombia 57 +1 Bogota 1 Cartagena 5	Iceland *354 +6	Monaco 33 +7 All Points 93	South Africa 27+8 Cape Town 21	Yemen 967
Costa Rica *506 0	Calcutta 33 New Delhi 11	Morocco 212 +6	Johannesburg 11 Pretoria 12	Zambia 260 Lasaka 1
<b>Cyprus 357 +8</b> Nicosia <b>2</b>	Indonesia 62 +13 Jakarta 21	Casablanca 2 Rabat 7 Netherlands 31+7	Spain 34+7 Barcelona 93	Zimbabwe 263 Harare 4
Czech Republic 420+7	Iran 98+9 1/2 Teheran 21	Amsterdam 20 Rotterdam 10 The Hague 70	Las Palmas (Canary Is.) <b>928</b> Madrid <b>91</b>	
Brno 5 Prague 2	<b>Iraq 964</b> Baghdad <b>1</b>	Netherlands	<b>Sri Lanka 94 +11.5</b> Colombo 1	
Denmark 45 +7 Ecuador 593 +7 Quito 2	Ireland 353 +6 Cork 21 Dublin 1	Antilles 599 +2 Bonaire 7 Curacao 9 St. Maarten 5	Sweden 46+7 Goteborg 31 Stockholm 8	

# **General Information**

#### NEARBY ZIP CODES

Aniwa Antigo Appleton Bear Creek Big Falls Birnamwood Black Creek Bonduel Bowler Caroline Cecil Clintonville Eland	54408 54409 54922 54926 54414 54106 54107 54416 54928 54111 54929 54427	Embarrass Gillett Green Bay Gresham Hatley Iola Keshena Leopolis Manawa Marion Mattoon Mosinee Neopti	54933 54124 54301 54128 54440 54945 54945 54948 54949 54950 54450 54455 54150	Pulaski Ringle Rosholt Schofield Shawano Shiocton Stevens Point Tigerton Tilleda Waupaca Wausau Weyauwega Wittenberg	54162 54471 54473 54476 54166 54170 54481 54486 54978 54981 54401 54983 54499
Eland Elderon	54427 54429	Neopti New London	54150 54961	Wittenberg	54499

#### WARNING

HANDLING NUISANCE OR OBSCENE TELEPHONE CALLS-If you receive a nuisance or obscene call, hang up gently. Show no emotion. A person who places such calls is usually hoping for an emotional reaction from you. Such a reaction will be likely to encourage the caller, but gently hanging up will tend to discourage the caller.

Remember, you are in control of your phone. Use the phone on your terms, and do not talk to anyone unless **you** want to. Don't answer any personal questions or give your name or phone number to any unidentified caller.

If you receive threatening calls, contact your local law enforcement agency immediately.

#### Wisconsin Statute 943.45

OBTAINING TELECOMMUNICATIONS SERVICE BY FRAUD. Whoever with intent to defraud or attempts to obtain telecommunications service by any of the following means may be fined not more than \$10,000 or imprisoned not more than two years, or both:

- 1. Charging such service to an existing telephone number or credit card number without the consent of the subscriber thereto or the legitimate holder thereof.
- 2. Charging such service to a false, fictitious, suspended, terminated, expired, cancelled or revoked telephone number or credit card number.
- 3. Rearranging, tampering with or making connection with facilities or equipment.

#### Nuisance Calls

Wisconsin law (Statute 947.01) provides that whoever "with intent to annoy another, makes a telephone call, whether or not conversation ensues" may be fined not more than \$500 or imprisoned not more than 6 months.

# CIRRINITY

Is your total integrated communications solution provider.

- Business Phone Systems
- Data Services
- Voice Mail
- Caller ID
- Internet/Web Pages

Call for a free, NO OBLIGATION consultation

Customer Service & Bill Inquiries

WITTENBERG 715.253.2111 ELDERON 715.454.6808 www.cirrinity.net



Fast, reliable, local service for all your communication needs.

# WITTENBERG LONG DISTANCE

A service of



Guiding You Every Step Of The Way

- One low rate for Residential Subscribers and one low rate for Business Subscribers
- Same low rate effective days, evenings, nights, weekends and holidays
- 800 numbers available
- One bill for all your communications needs: phones, internet, local service and long distance
- Contact Cirrinity employees you already know and trust.

We've been here since 1921!

# FOR MORE INFORMATION ABOUT CIRRINITY CALL OUR BUSINESS OFFICE IN WITTENBERG AT 715-253-2111

### **Support YOUR Local Community!**

# Wisconsin Zip Codes

54405

54101 53910

53001

53501

53502

54201

53002 54610

54611

54805

54909

54720

54102

54001

54406

54407

54408

54409

54911

54612

53503

54511

53504

54721

54613

53911 54103

54410

53003

54806

54304

53912

54104

54411

54412

54722

53505 53506

54413

53801

54202

54002

54810

54921

54614

53913

53507 54812

54813

53101

54723

54814

54922

54114

53916

53802

54003

53004

53508

53510

53511

53102

54873

54816

53803

54923

53103

54926

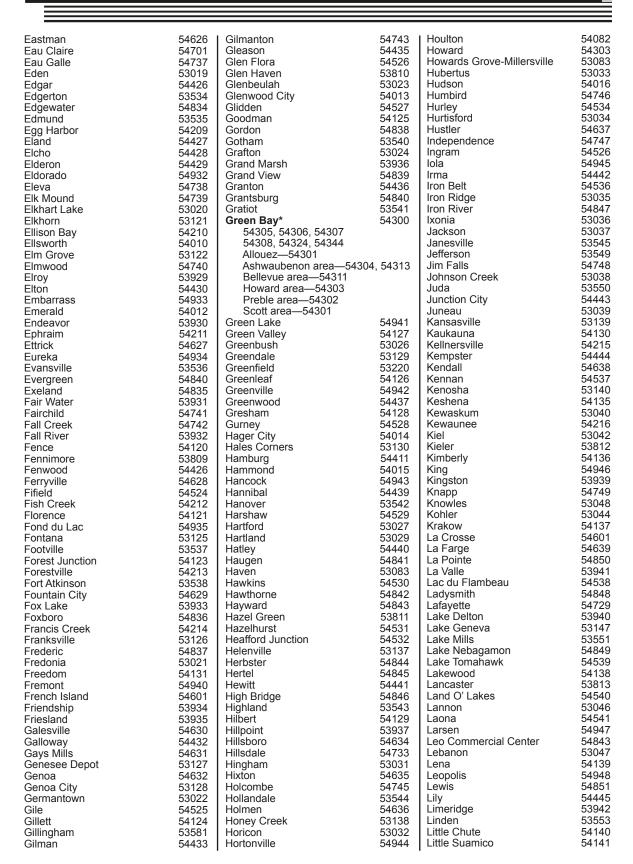
54817

Abbatafard
Abbotsford
Abrams
Adams
Adell
Afton
Albany
Algoma
Algoma
Allenton
Alma
Alma Center
Almena
Almond
Altoona
Amberg
Amery
Amherst
Amherst Junction
Aniwa
Antigo
Appleton*
54912, 54913, 54914,
54915, 54919
Arcadia
Arena
Argonne
Argyle
Arkansaw
Arkdale
Arlington
Armstrong Creek
Arpin
Ashippun
Ashland
Ashwaubenon
Astico
Athelstane
Athens
Auburndale
Augusta
Avalon
Avoca
Babcock
Bagley
Baileys Harbor
Baldwin
Balsam Lake
Bancroft
Bangor
Baraboo
Barneveld
Barron
Barronett
Bassett
Bay City
Bayfield
Bear Creek
Beaver
Beaver Dam
Beetown
Beldenville
Belgium
Belleville
Belmont
Beloit
Benet Lake
Bennett
Benoit
Benton
Berlin
Berlin Big Bend
Big Bend

Birnamwood Black Creek Black Earth Black River Falls Blair Blanchardville Blenker Bloom City Bloomer Bloomington Blue Mounds Blue River Bonduel Boscobel **Boulder Junction** Bowler Boyceville Boyd Branch Brandon Brantwood Briggsville Brill Brillion Bristol Brodhead Brokaw Brookfield Brooklyn Brooks Brownsville Browntown Bruce Brule Brussels Bryant Burlington Burnett **Butler** Butte Des Morts Butternut Byron Cable Cadott Caledonia Cambria Cambridge Cameron Camp Douglas Camp Lake Campbellsport Canton Caroline Cascade Casco Cashton Cassville Cataract Catawba Cato Cavour Cazenovia Cecil Cedar Grove Cedarburg Centuria Chaseburg Chelsea Chetek Chili Chilton Chippewa Falls

54414	Clam Lake	54517
54106		
	Clayton	54004
53515	Clear Lake	54005
54615	Cleveland	53015
54616	Clinton	53525
53516	Clintonville	54929
		53016
54415	Clyman	
54634	Cobb	53526
54724	Cochrane	54622
53804	Colby	54421
53517	Coleman	54112
53518	Colfax	54730
54107	Colgate	53017
53805	Collins	54207
54512	Coloma	54930
54416	Columbus	53925
54725	Combined Locks	54113
54726	Comstock	54826
54203	Conover	54519
53919	Conrath	54731
54513	Coon Valley	54623
53920	Cornell	54732
54818	Cornucopia	54827
54110	Cottage Grove	53527
53104	Couderay	54828
53520	Crandon	54520
54417	Crivitz	54114
53005	Cross Plains	53528
53521	Cuba City	53807
53921	Cudahy	53110
53006	Cumberland	54829
53522	Curtiss	54422
54819	Cushing	54006
54820	Custer	54423
54204	Cutler	54618
54418	Dairyland	54830
	Dale	54931
53105		
53922	Dallas	54733
53007	Dalton	53926
54927	Danbury	54830
54514	Dane	53529
53006	Darien	53114
54821	Darlington	53530
54727	De Forest	53532
53108	De Pere	54115
53923	De Soto	54624
53523	Deer Park	54007
	Deerbrook	54424
54822		
54618	Deerfield	53531
53109	Delafield	53018
53010	Delavan	53115
54868	Dellwood	53927
54928	Delta	54856
		54208
53011	Denmark	
54205	Deronda	54001
54619	Dexter	54821
53806	Dickeyville	53808
54620	Dodge	54625
54515	Dodgeville	53533
54230	Dorchester	54425
54511	Dousman	53118
53924	Downing	54734
54111	Downsville	54735
53013	Doylestown	53928
53012	Dresser	54009
54824	Drummond	54832
54621	Dunbar	54119
54419	Durand	54736
54728	Eagle	53119
		54521
54420	Eagle River	
53014	East Ellsworth	54010
54729	East Troy	53120
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# Wisconsin Zip Codes (Cont.)



# Wisconsin Zip Codes (Cont.)

Livingston Lodi Loganville Lomira Lone Rock Long Lake Loretta Lovell Loyal Lublin Luck Luxemburg	53554 53555 53943 53048 53556 54542 54896 53557 54446 54447 54853 54217
Lyndon Station Lynxville Lyons	53944 54640 53148
Madison* Fitchburg—53593,	53714
53711, 53713, 53719 Middleton—53562 Monona—53713, 53714,	53716
Verona—53593	
Maiden Rock Malone	54750 53049
Manawa	54949
Manchester	53945
ManitowishWaters Manitowoc	54545 54220
Maple	54854
Maplewood	54226 54448
Marathon Marengo	54855
Maribel	54227
Marinette	54143
Marion Markeson	54950 53946
Marquette	53947
Marshall	53559
Marshfield Mason	54449 54856
Mather	54641
Mattoon Mauston	54450 53948
Mayville	53050
Mazomanie	53560
McFarland	53558
McNaughton Medford	54543 54451
Medina	54944
Mellen Melrose	54546
Melvina	54642 54619
Menosha	54952
Menomonee Falls Menomonie	53051 54751
Mequon	53092
Mercer	54547
Merrill Merrillan	54452 54754
Merrimac	54561
Merton	53056
Middle Inlet Middleton	54114 53562
Mikana	54857
Milan	54411
Milladore Millston	54454 54643
Milltown	54858
Milton <b>Milwaukee</b> *	53563 53201
Fairview—53219	5520 I
Greenfield—53220 North Shore—53217	

Root River-53227 Shorewood—53211 Tuckaway-53221 Wauwatosa-53213 West Allis-53214 Mindora **Mineral Point** Minocqua Minong Mishicot Modena Mondovi Monico Monona Monroe Montello Montfort Monticello Montreal Moquah Morrisonville Mosinee Mount Calvary Mount Hope Mount Horeb Mount Sterling Mountain Mukwonago Muscoda Muskego Nashotah Navarino Necedah Neenah Neillsville Nekoosa Nelson Nelsonville Neopit Neosho Neshkoro New Auburn New Franken New Glarus New Holstein New Lisbon New London New Munster New Post New Richmond Newald Newburg Newton Niagara Nichols North Bend North Freedom North Lake North Prairie North Shore Northfield Northwoods Beach Norwalk Oak Creek Oakdale Oakfield Oconomowoc Oconto Oconto Falls Odanah Ogdensburg Ogema

	Ojibwa	54862
	Okauchee	53069
	Omro	54963
	Onalaska	54650
	Oneida	54155
54644	Ontario	54651
53565	Oostburg	53070
54548	Oregon	53575
54859	Orfordville	53576
54228	Osceola	54020
54755	Oshkosh*	54901
		54501
54755	54902, 54903	
54549	54904, 54906	
53716	Osseo	54758
53566	Owen	54460
53949	Oxford	53952
53569	Packwaukee	53953
53570	Palmyra	53156
54550	Pardeeville	53954
54806	Park Falls	54552
53571	Patch Grove	53817
54455	Pearson	54462
53057	Pelican Lake	54463
53816	Pell Lake	53157
53572	Pembine	54156
54645	Pence	54550
54149	Pepin	54759
53149	Peshtigo	54157
53573	Pewaukee	53072
53150	Phelps	54554
53058	Phillips	54555
54107	Phlox	54464
	Pickerel	54445
54646		
54956	Pickett	54964
54456	Pigeon Falls	54760
54457	Pine River	54965
54756	Pittsville	54466
54458	Plain	53577
	-	
54150	Plainfield	54966
53059	Platteville	53818
54960	Pleasant Prairie	53158
54757	Plover	54467
54229	Plum City	54761
53574	Plymouth	53073
53061	Polar	54418
53950	Poplar	54864
54961	Port Edwards	54469
53152	Port Washington	53074
54828	Port Wing	54865
54017		53901
	Portage	
54511	Porterfield	54159
53060	Poskin	54866
53063	Potosi	53820
54151	Potter	54160
54152	Pound	54161
54642	Powers Lake	53159
53951	Poy Sippi	54967
53064	Poynette	53955
53153	Prairie du Chien	53821
53217	Prairie du Sac	53578
54635	Prairie Farm	54762
	Prentice	54556
54843		
54648	Prescott	54021
53154	Presque Isle	54557
54649	Princeton	54968
53065	Pulaski	54162
53066	Pulcifer	54164
54153	Racine	53401
54154	Radisson	54867
54861	Randall	54840
54962	Randolph	53956
54459	Random Lake	53075
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# Wisconsin Zip Codes (Cont.)

54471

54231

54971

53167

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54821

54871

53511

53211

Readfield
Readstown
Redgranite
Reedsburg
Reedsville
Reeseville
Rewey
Rhinelander
Rib Lake
Rice Lake
Richfield
Richland Center
Ridgeland
Ridgeway
Ringle
Rio
Rio Creek
Ripon
River Falls
Roberts
Rochester
Rock Falls
Rockfield
Rockland
Rock Springs
Rosendale
Rosholt
Rothschild
Royalton
Rubicon
Rudolph
Saint Cloud
St Croix Falls
Saint Germain
Saint Nazianz
Salem
Salvatorian Center
Sanborn
Sand Creek
Sarona
Sauk City
Saukville
Saxeville
Saxon
Sayner
Scandinavia
Schofield
Schultz
Scott
Seneca
Sextonville
Seymour
Sharon
Shawano
Sheboygan
Sheboygan Falls
Sheldon
Shell Lake
Sherwood
Shiocton
Shopiere
Shorewood
Shullsburg
Silver Lake
Sinsinawa
Siren
Sister Bay
Slinger
Sobieski
Soldiers Grove
Solon Springs
L'amora

Somers

54969 Somerset South Byron 54652 54970 S Milwaukee 53959 South Range 54230 South Wayne 53579 Sparta 53580 Spencer Spooner 54501 54470 Spring Green 54868 Spring Valley 53076 Springbrook Springfield 53581 54763 Stanley 53582 Star Lake Star Prairie 53960 Stetsonville Steuben Stevens Point 54022 Stiles 54023 Stitzer Stockbridge 54764 Stockholm Stoddard 54653 Stone Lake 53961 Stoughton 54974 Stratford 54473 Strum 54474 Sturgeon Bay Sturtevant 54975 53078 Suamico 54475 Sullivan 53079 Summit Lake Sun Prairie 54024 54558 Superior 54232 Suring 53168 Sussex Taycheedah 53062 54806 Taylor 54765 Theresa 54870 Thiensville 53583 Thorp Three Lakes 53080 54976 Tiffany 54559 Tigerton 54560 Tilleda Tisch Mills 54476 Tomah Tomahawk 54301 Tony 54654 Townsend 53584 Trego 54165 Trempealeau 53585 Trevor 54166 Tripoli 53081 Tunnel City 53085 Turtle Lake Twin Lakes 54766 Two Rivers 54169 Underhill 54170 Union Center Union Grove Unity 53586 Upson 53170 Valders 53824 Van Dyne 54872 Veroná 54234 Vesper 53086 Victory 54171 Viola 54655 Viroqua 54873 Wabena 53171 Waldo

= 100=		50400
54025	Wales	53183
53006	Walworth	53184
53172	Warrens	54666
54874	Wascott	54890
53587	Washburn	54891
54656	Washington Island	54246
54479	Waterford	53185
54801	Waterloo	53594
53588	Watertown	53094
54767	Waubeka	53021
54875	Waukau	54980
53176	Waukesha*	53186
54768	53151, 53187	
54561	53188, 53189	
	Waumandee	54622
54026		
54480	Waunakee	53597
54657	Waupaca	54981
54481	Waupun	53963
54139	Wausau	54401
53825	Wausaukee	54177
53088	Wautoma	54982
54769	Wauwatosa	53213
54658	Wauzeka	53826
54876	Wayside	54126
53589	Webb Lake	54830
54484	Webster	54893
54770	West Allis	53214
54235	West Bend	53095
53177	West Lima	54639
54173	West Salem	54669
53178	Westboro	54490
54485	Westby	54667
53590	Westfield	53964
54880	Weyauwega	54983
54174	Weyerhaeuser	54895
-	Wheeler	54772
53089		
54935	White Lake	54491
54659	Whitehall	54773
53091	Whitelaw	54247
53092	Whitewater	53190
54771	Wild Rose	54984
-		
54562	Willard	54493
53511	Williams Bay	53191
54486	Wilmot	53192
54978	Wilson	54027
54240	Wilton	54670
54660	Winchester	54557
	Wind Lake	
54487		53185
54563	Windsor	53598
54175	Winnebago	54985
54888	Winneconne	54986
54661	Winter	54896
53102	Wisconsin Dells	53965
54564	Wisconsin Rapids	54494
54662	Withee	54498
54889	Wittenberg	54499
53181	Wonewoc	53968
54241	Wood	53193
54176	Woodford	53599
53962	Woodland	53099
53182	Woodman	53827
54488	Woodruff	54568
54565	Woodville	54028
54245	Woodworth	53194
	Wrightstown	54180
54979		
53593	Wyeville	54671
54489	Wyocena	53969
54624	Yellow Lake	54830
54664	Yuba	54634
54665	Zachow	54182
54566	Zenda	53195
		00190

53093

# Custom Calling Features

Call the Business Office at 715-253-2111 to establish Custom Calling Features. There is an additional monthly charge for each.

NOTES ON CALL FORWARDING: When any form of Call Forwarding is active on your line, you will be billed for any calls which are forwarded from your telephone to a telephone outside your local calling area. Your caller will be billed for a call to your telephone. You will be billed for the call forwarded from your telephone to a distant phone.

#### CALL FORWARDING

This feature lets you transfer all your incoming calls to any telephone you can dial direct without Operator assistance.

#### HOW TO USE IT:

- 1. On a touch-tone phone, press \*72, then wait for a dial tone.
- Dial the number that will be accepting your calls. The dialed number will ring. Call Forwarding is activated when someone answers.
- If the line is busy or no one answers, hang up and repeat the first two steps. No answer is required to establish Call Forwarding on the second attempt.

#### HOW TO CANCEL IT: \*

- 1. On a touch-tone phone, press \*73.
- 2. Listen for two "beeps" and a dial tone.

\*While your calls are being forwarded, your telephone will ring briefly each time your number is dialed. You cannot answer the calls, but the ring serves as a reminder that Call Forwarding is still active.

#### CALL FORWARD BUSY

This feature transfers an incoming call only if your line is busy.

#### HOW TO USE IT:

- 1. Lift the handset and listen for dial tone.
- 2. Press \*90 on a touch-tone phone, then listen for the special tone.
- 3. Dial the number you want to forward your calls to. Call Forward Busy is established when someone answers. If no one answers or the line is busy, repeat steps 1 and 2 within two minutes and you will hear two "beeps" signaling you that Call Forward Busy is active.

#### HOW TO CANCEL IT:

- 1. Lift the handset and listen for dial tone.
- 2. Press \*91 on a touch-tone phone, then listen for two "beeps."

#### CALL FORWARD NO ANSWER

This feature transfers an incoming call only if your line is not answered after a set number of rings.

#### HOW TO USE IT:

- 1. Lift the handset and listen for dial tone.
- 2. Press \*92 on a touch-tone phone, then listen for the special tone.
- 3. Enter the number of rings you want allowed before the call is forwarded (2-9) immediately followed by the number you want your calls forwarded to. When someone answers, Call Forwarding is activated. If no one answers, or the line is busy, hang up and repeat steps 1 and 2 above. If you do so within 2 minutes, you'll hear two "beeps" signaling you that Call Forwarding is active.

#### HOW TO CANCEL IT:

- 1. Lift the handset and listen for dial tone.
- 2. Press \*93 on a touch-tone phone, then listen for two "beeps."



**Custom Calling Features (Cont.)** 

#### **CALL WAITING**

It signals you when someone else is calling when you're using your telephone. You will hear a beep tone. The calling party hears only normal ringing.

#### HOW TO USE IT:

- 1. If you hear a beep and want to end the first call, hang up. Your telephone will immediately ring with the second call.
- If you want to "hold" the first call and answer the second, press and release the receiver button quickly. The first call will be put on "hold" and you will be connected to the second call.
- 3. To return to the first call, press and release the receiver button again. You can switch back and forth between the two calls as often as you want.

#### **CANCEL CALL WAITING**

This feature allows you to deny your Call Waiting signal for the duration of one call.

#### HOW TO USE IT:

**BEFORE MAKING A CALL** 

- 1. Press \*70 on a touch-tone phone.
- 2. Dial the number you wish to call.

#### **DURING A CALL\***

- 1. Place your call on "hold" by pressing the receiver button for approximately 1 second.
- 2. Listen for regular dial tone and enter the activation code.
- 3. Press \*70 on a touch-tone phone.
- Listen for a special "beep-beep" tone. Press and release the receiver button quickly and return to your call.

\*To activate Cancel Call Waiting while you are on a call, you must have Three-Way Calling on your line in addition to Cancel Call Waiting.

#### THREE-WAY CALLING

This service lets you add a third party to your existing conversation. Three-Way Calling can be used whether you have received or placed the first call.

#### HOW TO USE IT:

- 1. Press and release the receiver button to place your call on "hold." You will hear three beeps, then dial tone.
- 2. Dial the third person's number. You can talk before including the original caller.

 To begin the three-way call, press and release the receiver button. All three parties will be on the line. (If the line is busy or there is no answer, you can return to the original call by pressing and releasing the receiver button twice.)

NOTE: If the original party hangs up, you can add another third party by repeating steps 1, 2 and 3. To disconnect the third party, press the receiver button twice. Your line is then free to add a different third party by repeating steps 1, 2 and 3. All parties are disconnected when you hang up.

#### **CALL TRANSFER\*\***

This feature allows you to transfer a call to another person or add a third party to an existing conversation.

#### HOW TO USE IT:

- 1. Depress the receiver button for about one second, placing the first person on "hold."
- 2. Listen for the dial tone.
- 3. Dial the third person to whom you want to transfer. (Speed Calling codes may be used.)
- 4. When this person answers, you may hold a private conversation with them before making the connection between the two people. If you can not complete the call to the third person, press the receiver button twice to get back to the person you have on "hold."
- 5. To connect the two and disconnect yourself, simply hang up.
- 6. To form a three-way call, press the receiver button for about one second to add the person you have on "hold." You may drop out of the conversation at any time and the other two parties will still be connected. Either party may drop out and leave you connected to the other. To drop the third party, press the receiver button for one second and you will be left with only the first party.

\*\*You must have Three-Way Calling on your line to use Call Transfer. Any long distance calls you originate to three-way call or transfer will be billed to you.

# **Custom Calling Features (Cont.)**

#### SPEED CALLING

This service lets you call frequently called numbers by dialing only one or two digits. Speed Calling is available in either 8 or 30 number capacities. These numbers can be local or long distance.

#### HOW TO USE IT:

- Select a one-digit code (2 thru 9) for Speed Calling 8 or a two-digit code (20 thru 49) for Speed Calling 30.
- Dial 74 for Speed Calling 8. Dial 75 for Speed Calling 30. Then depress the # button (with a rotary dial phone, skip this step and allow a 4 second pause). Listen for dial tone.
- 3. Dial the code you have selected followed immediately by the telephone number as you would dial it normally. Be sure to include the Area Code of any long distance numbers. Then depress the # button. (With a rotary phone, replace the # button with a 4 second pause.) Two beeps will confirm your entry.
- To call numbers selected for Speed Calling, simply dial the one-or-two digit code you have selected followed by the # button.

# **Check Out These Custom Calling Features Offered By Your Local Telephone Company:** Call Forwarding Caller ID Call Waiting Voice Mail Last Number Redial Three Way Calling Automatic Call Back Speed Calling



This "receptionist" is built right into your telephone. Call the Business Office to establish CLASS services. There is an additional monthly charge for each.

#### CALLER ID

This feature allows you to see the telephone number of the incoming call on a display unit or telephone before you pick up the receiver.

#### HOW TO USE IT:

- 1. You need a Caller ID compatible add-on display unit or telephone.
- 2. As your telephone rings, look at the display to see the telephone number of the party who is calling.
- Different equipment has different memory capabilities. Some have virtually no memory while others log callers even if the calls go unanswered. Equipment should be chosen according to your needs.

#### CALLER ID BLOCKING

This capability keeps your telephone number from appearing on anyone's Caller ID display.

#### HOW TO USE IT:

- 1. Pick up your receiver and listen for dial tone.
- 2. If you have a touch-tone phone, press \*67, followed by the number you are calling.
- 3. The Caller ID unit will display "P" or "Private" rather than your telephone number.

#### CALL RETURN

This feature enables you to call your last caller.\*\*\* If you have Call Waiting on your line and you choose not to answer it, you may use this feature to call back that caller who beeped in.

#### HOW TO USE IT:

- 1. Pick up the receiver and listen for dial tone.
- 2. From a touch-tone phone, press \*69.
- 3. Listen for a recording to tell you which number called and then choose whether or not you would like to place a call to that number.
- 4. If you would like to place the call, press or dial "1." If you do not want to return the call, hang up.

\*\*\*If the calling number was blocked to Caller ID, the recording will tell you the number was marked as "Private," however, your Call Return feature will be able to call back the number without you knowing what it was.

#### **AUTOMATIC CALLBACK \*66**



# **Consumer Information**

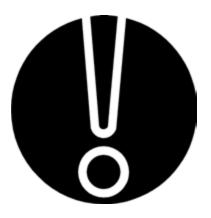


# WARNING

#### Harassment by Telephone

The law defines harassment by telephone as the use of telephone communication for any of the following purposes:

Making any lewd or indecent comment or request with intent to offend; making one or repeated telephone calls, whether or not conversation occurs, with intent to abuse, threaten or harass; causing the telephone of another to ring repeatedly with intent to harass; knowingly allowing any telephones under one's control to be used for any of the above. The law provides a penalty of up to six months in jail and/ or a \$500 fine.



If you receive obscene, harassing or threatening calls:

Hang up at the first obscene word or if the caller doesn't say anything the second time you say hello. Give no information such as your name and address until the caller has been identified. Advise your children and guests not to give out any information to strangers. If you're not home, they should say, "They can't come to the phone right now, may I take a message?"

#### Fraudulent Calls

It is illegal for another person to charge long distance calls to your number or calling card without your permission. State law provides that no person shall defraud or attempt to defraud the telephone company of its lawful charges. Violators, upon conviction, are subject to imprisonment and/or a fine.

#### Unlawful Wiretapping

Wiretapping or any interception of a phone call without prior consent is a crime under both federal and state laws. The law requires consent of all parties to the call. Properly authorized federal agents may intercept a call without consent only under appropriate court order. Penalties for illegal wiretapping can be imprisonment and/or a fine.

#### Recording Telephone Conversations

It is against federal and state regulations to record a phone conversation without the other party's knowledge. Recording of two-way conversations must feature a warning "beep" tone at 15-second intervals. If you hear this tone and don't want a record made of what you're saying, ask the person with whom you are talking to disconnect the recording machine. If you wish to record a conversation, your recording equipment must have a "beep" tone and meet registration requirements of the FCC. Use of a recorder without the "beep" tone is permitted in the case of emergency on lines of fire and police and other emergency-service agencies.

# A STATEMENT OF NONDISCRIMINATION

Cirrinity is the recipient of Federal financial assistance from the Rural Utilities Service, an agency of the U.S. Department of Agriculture, and is subject to the provisions of Title VI of the Civil Rights Act of 1964, as amended, Section 504 of the Rehabilitation Act of 1973, as amended, the Age Discrimination Act of 1975, as amended, and the rules and regulations of the U.S. Department of Agriculture which provide that no person in the United States on the basis of race, color, national origin, age or handicap shall be excluded from participation in, admission or access to, denied the benefits of, or otherwise be subjected to discrimination under any of this organization's programs or activities.

The person responsible for coordinating this organization's nondiscrimination compliance efforts is Al Mahnke, Vice-President & Chief Executive Officer. Any individual, or specific class of individuals , who feels that this organization has subjected them to discrimination may obtain further information about the statutes and regulations listed above from and/or file a written complaint with this organization; or the Secretary, U.S. Department of Agriculture, Washington, D.C. 20250; or the Administrator, Rural Utilities Service, Washington, D.C. 20250; or the complaints must be filed within 180 days after the alleged discrimination. Confidentiality will be maintained to the extent possible.

#### Wisconsin Relay Makes Telecommunications Accessible for Nonstandard Phone Users



#### What is Wisconsin Relay?

Wisconsin Relay is a free, completely confidential 24-hour public service that makes the use of the telephone possible and a better experience for many thousands of citizens and visitors of the state who are deaf, hard of hearing, deaf-blind, speech-disabled, and hearing.

#### How does Wisconsin Relay work?

The person dials the toll-free Wisconsin Relay number and gives the communications assistant (often abbreviated as the CA) the area code and number of the person receiving the call. An example of a Wisconsin Relay service is a highly trained CA who voices the typed comments by the TTY (text telephone) user and types the spoken comments by the other person back to the TTY user. Wisconsin Relay provides several options to meet the needs of people who do not use the standard telephone.

#### How to connect to Wisconsin Relay

Dial:	7-1-1 *	Voice Carry-Over:	1-877-490-3724	* Some buildings with a PBX telephone system
TTY:	1-800-947-3529	Hearing Carry-Over:	1-800-947-3529	(often in hotels and offices that have
Voice:	1-800-947-6644	Speech-to-Speech:	1-800-833-7637	extension numbers) make reaching 7-1-1
ASCII:	1-800-267-8867	Spanish-to-Spanish:	1-800-833-7813	not possible. The above 800 numbers can be
		Spanish-to-English:	1-877-490-3723	dialed when not able to get through to 7-1-1.

#### CapTel®—a free captioned phone service

CapTel, short for captioned telephone, users place calls in the same way when dialing with a standard telephone. Utilizing voice recognition technology that displays verbatim captions of the conversation on screen of a telephone or computer screen, the CapTel user can hear and read what the other person is saying.

#### How do I apply for specialized telephone equipment?

The Telecommunications Equipment Purchase Program (TEPP) provides qualified applicants (proof of a disability that makes using a standard telephone difficult or impossible) with vouchers to purchase assistive telephone equipment. A person can apply for a voucher by visiting www.wisconsinrelay.com/tepp or calling 1-800-251-8345 (TTY in state only) or 1-608-231-3305 (Voice).

#### Learn more about Wisconsin Relay

Wisconsin Relay Website: www.wisconsinrelay.com Wisconsin Relay Customer Service: 1-800-676-3777 (TTY/Voice/ASCII) Wisconsin Relay Spanish Customer Service: 1-800-676-4290 (TTY/Voice/ASCII) Speech-to-Speech Customer Service: 1-877-787-1989 (Voice) Voice Carry-Over Customer Service: 1-866-931-9027 (Voice) CapTel Customer Service: 1-888-269-7477 (Voice/CapTel/TTY) CapTel Spanish Customer Service: 1-866-670-9134 (Voice/CapTel/TTY) Sprint TTY Operator Service: 1-800-855-4000

#### Services supported by surcharge

A few cents per telephone bill surcharge makes Wisconsin Relay services possible for the citizens of Wisconsin. Sprint is the provider of the relay services for Wisconsin.



#### Sprint Relay sprintrelay.com

#### 7-1-1 is not an emergency number

Some people might assume it is okay to call 7-1-1 for emergencies. The 7-1-1 Wisconsin Relay number is for relay service calls only. The Americans with Disabilities Act (ADA) requires that 911 centers be prepared to handle emergency calls from people who use the text telephone. Wisconsin Relay will make every effort to assist a person during an emergency but cannot serve in the same function as 911 centers. Wisconsin Relay does not assume responsibility for handling emergency calls.



# **Battery Back-up Notice for Fiber Customers**

Cirrinity advanced fiber based services require backup battery power to continue functioning during a power outage. To avoid a disruption of voice (telephone) service during an outage – and to maintain the ability to call 911 emergency services Cirrinity provides a backup battery system during the installation of all services that are delivered on our advanced fiber network.

#### What the Battery Can – and Can't – Do for You:

Cirrinity backup batteries allow you to continue to use your voice services up to 8 hours during a power outage. Without a backup battery or alternate backup source such as a generator, customers will not be able to make any calls, including emergency calls to 911 during a power outage. The only way to maintain the ability to use your phone during a power outage is by the use of our battery and a regular telephone or POTS phone. Our backup battery does not provide power to any services other than voice nor does it allow for the use of cordless telephones during a power outage. Home security systems, medical monitoring devices, electronic phones and other equipment will not run on our backup battery.

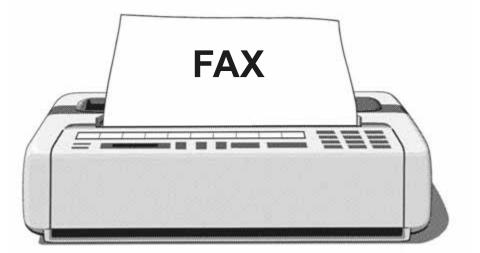
#### Purchase and Replacement Options:

The backup battery provided by Wittenberg Telephone at no charge, will last up to 8 hours during a power outage and will recharge automatically once power has been restored. The backup battery provided is monitored and maintained by Wittenberg Telephone. If you are concerned about being able to contact 911 emergency services during a power outage that lasts longer than 8 hours, a large capacity, 24-Hour backup battery may be a good option for you. These batteries are available from Cirrinity at an additional charge. If you have any questions or simply want to purchase a 24-hour backup battery through us, please call 715-253-2111. Our 24 hour backup batteries cost approximately \$120.00 and can be shipped directly to your house, or be picked up at our business office. If you do not feel comfortable installing your own battery, please call us to make an appointment, and we would be happy to assist you. However, please note that there may be a charge for this service.

A second option for increasing runtime during an outage would be installing a UPS system. These systems are available online and in many retail office supply stores. The number of runtime hours provided would be dependent on the capacity of UPS system purchased. Instructions for installing a UPS may be obtained by calling our office. UPS installation service is also available from Wittenberg Telephone.

Any further questions or concerns please contact our office at 715-253-2111.

# Facsimile (FAX) Machine



## For Fast Transmission of Documents to the people who need to see them, and at an Economical Cost

FAX Transmits Documents Electronically over Telephone Connections. You can send virtually anything on paper—Memo's, Reports, Drawings, Proposals, etc., around the corner or around the world by FAX, your documents ZIP to their destinations almost instantly and the FAX lets you keep your original as a written record of your message.

*Cirrinity has a FAX machine available to the public. It is available during regular business office hours for your use.* 

Prices for the service are as follows:

Transmitting	First Page	Additional Pages
Letter Size	\$1.50	\$1.00
Legal Size	\$1.75	\$1.25
Receiving	50¢	50¢

\*Above prices include cost of toll charge.

# 715-253-3497

Stop in and let us help you make life easier today!

# Local Service and Extended Community Calling (ECC)



# WITTENBERG

AREA CODE 715/534 EXCHANGE CODE 253 Zip Code 54499 LOCAL SERVICE TO BOWLER - ELDERON - TIGERTON Extended Community Calling (ECC) to Rosholt-Birnamwood-Hatley-Mattoon

# ELDERON

AREA CODE 715/534 EXCHANGE CODE 454 Zip Code 54429 LOCAL SERVICE TO WITTENBERG - WAUSAU - HATLEY Extended Community Calling (ECC) to Bowler-Rosholt-Tigerton-Stevens Point-Birnamwood

~ Be sure to wait for a dial tone before making a call.

~ Dial all ten numbers for any ECC call and local call.

# **5 WAYS TO HELP YOURSELF TO BETTER SERVICE**

- 1. Make sure of the number you are calling.
- 2. Give the party you are calling time to answer.
- 3. Speak distinctly and directly into the mouthpiece.
- 4. Replace receiver carefully when finished talking.
- 5. Identify yourself when you call or answer.

If you have a Touch-Tone phone, be careful not to push two buttons at the same time, or push them too lightly. This will prevent your call from being completed.

# Lifeline and Link-Up Program

The Lifeline/Link-Up program is a telecommunications discount program authorized by Congress under the Telecommunications Act of 1996. The Act reiterated the idea of "universal service"—that local telephone service must be made available and affordable to all Americans.

The current Lifeline program can help low-income customers save dollars on their telephone bills by reducing monthly phone charges for income-eligible customers.

The Link-Up program is designed to help those without telephone service get onto the telephone network by waiving local telephone connection charges.

Eligible customers can save at least \$7.00 a month under the Lifeline program. A higher credit will be issued if needed, so that a customer pays no more than \$15.00 a month for the following services:

- A single party residential line
- Touch-Tone service
- 9-1-1
- Federal subscriber line charge (SLC)

#### Lifeline plan is ONLY for households with one phone line.

The Link-Up program is designed to provide eligible individuals with a waiver of all charges normally associated with local telephone service connection and installation charges. These charges are for new service installation, for moves from one residence to another or re-connection of an existing service.

Eligible customers must be a household that receives benefits from any of the following programs:

- Wisconsin Works or W2
- Medical Assistance (MA)
- Supplemental Security Income (SSI)
- Food Stamps
- Low Income Housing Energy Assistance Program (LIHEAP)
- WI Homestead Tax Credit
- Badger Care

# For Questions regarding Lifeline or Link-Up or to apply, contact your local Telephone Company.

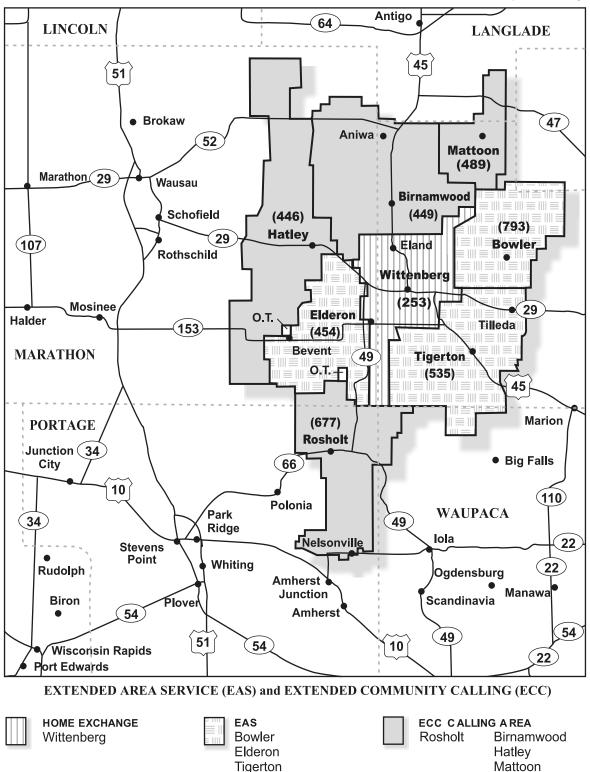


This program is administered by the Universal Service Administrative Company (USAC), a not-for-profit corporation overseen by the FCC to ensure that the benefits of Universal Service reach communities across the country. Qualifications for participation in the Low Income Program vary by state, so contact your local telephone company or state Public Utilities Commission for more information.



# CIRRINITY WITTENBERG EXCHANGE

O.T. = Open Territory



Pioneer Directories • Lancaster WI • 4/15/11